

2-Step Verification - How does it work?

After logging in on secure.productip.com you will be asked to enter a code before you can access your account. The authenticator app generates this code.

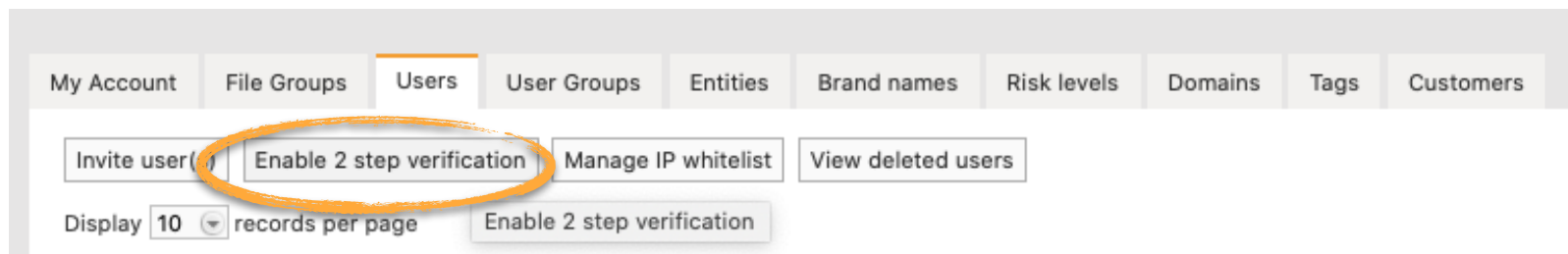
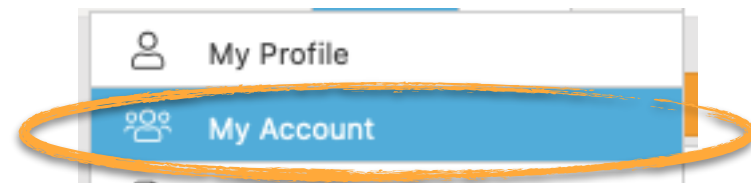
On your next login, you will have to configure the 2-step authentication. You only need to do this one time.

Download the Google Authenticator app on your phone or tablet and use it to scan the QR code that is displayed on your screen after login.

Now enter the code displayed in the authenticator app. You will see a confirmation screen and can access your account.

How to activate this in your account?

- 1 Go to Settings - My Account
- 2 Go to Users and click on ENABLE 2 step verification



Tip for the account admin. You can whitelist IP addresses for which 2-step verification is not required. For example the fixed IP address at your office.

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What do your account users have to do?

Step 1 - download the relevant App on your smartphone.

Step 2 - scan the QR code that appears the first time they log in after the 2-step verification has been activated. You only need to do this once.

Step 3 - Type in the number that appears in the App.

Every time a user logs in, they will have to open the App and enter the number that is provided via the App.

Configure 2-step authentication

Your company is enforcing enhanced security on your account and requires you to setup two step authentication. Please follow the instructions below:

Step 1: Download the Google Authenticator app

If you have an Apple iPhone or iPad, download the app from:

<https://apps.apple.com/us/app/google-authenticator/id388497605>

or search for **Google Authenticator** in the Apple App Store on your iPhone or iPad

If you have an Android phone or tablet, download the app from:

<https://play.google.com/store/apps/details?id=com.google.android.apps.authenticator2&hl=en>

or search for **Google Authenticator** in the Google Play Store on your Android phone or tablet

Step 2: Configure the authenticator app

Scan the authentication QR code using the scanner in the app



Step 3: Verify the configuration

Enter the code displayed in the authenticator app:

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