

SUPPLIER PROFILE - START MEASURING THE PERFORMANCE IN THE AREA OF PRODUCT COMPLIANCE

Managing product compliance in most cases comes down to managing the supplier performance. They need to supply you with compliance evidence and they need to supply it on time. Supplier profiles will help you to manage that.

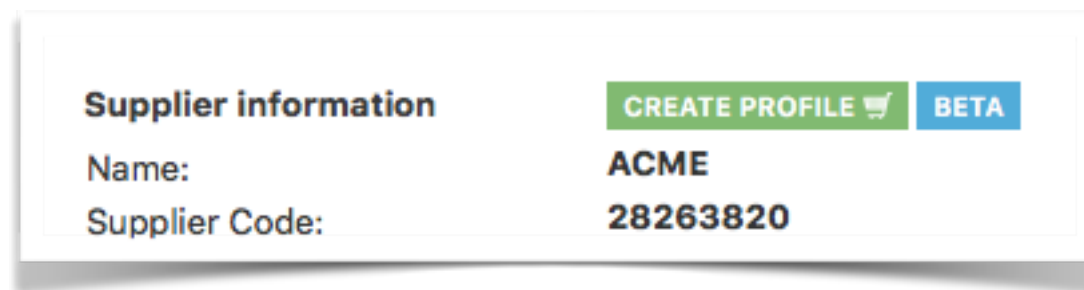
You can activate a supplier profile in 3 steps

- Step 1 Go to the SUPPLIERS tab and click on New supplier profile
- Step 2 Select the Suppliers for which you want to activate the supplier profile
- Step 3 Click on CREATE.

Congratulations you have created your first supplier profile.

You can also create a supplier profile from within a technical file. Simply click on CREATE PROFILE next to supplier information.

NOTE: Supplier profiles can only be activated for suppliers for which you have provide a supplier code. This is a unique reference for this supplier generated by yourself, most likely in your own ERP platform.



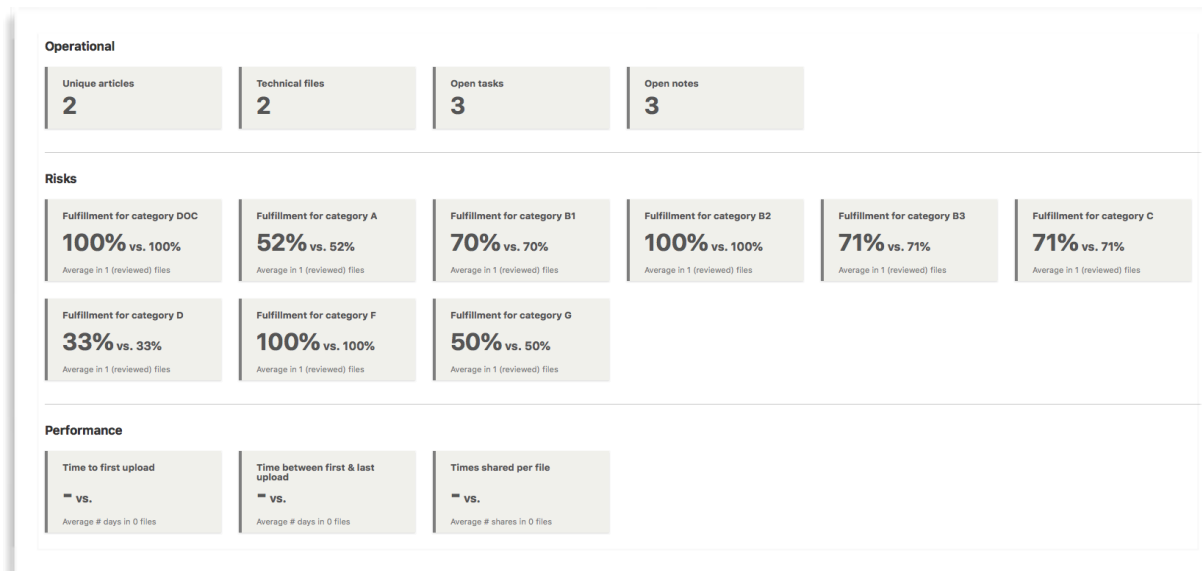
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Open a Supplier dashboard by selecting the relevant supplier on the suppliers tab overview. Now you will see various parameters:

- The number of unique articles across all the technical files of this supplier.
- The number of technical files.
- The total number of open tasks and open notes.

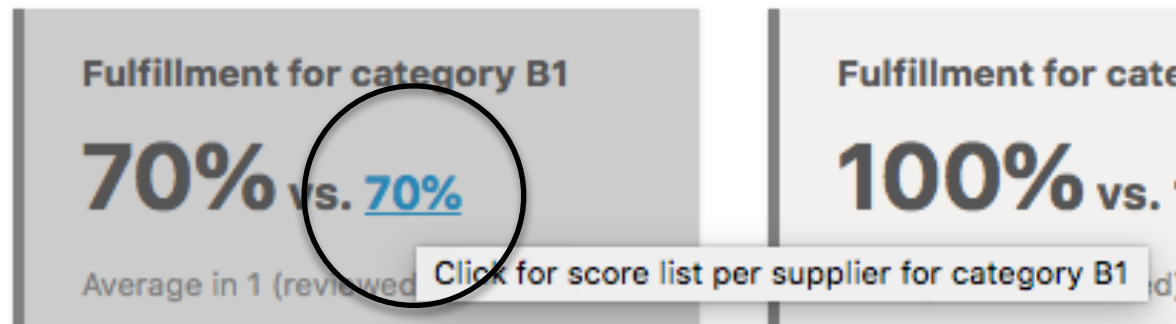
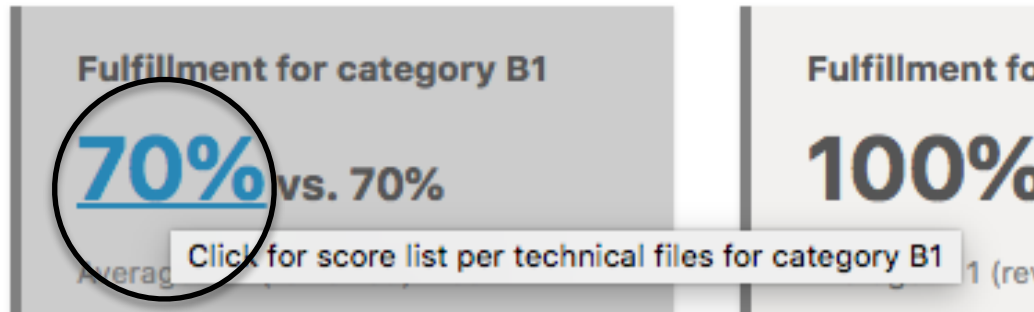
We compare the performance of this supplier with other activated suppliers in your account:

1. The risk level in the FINAL technical files of this supplier compared with that of the FINAL files of the other activated suppliers in your account. This is the relevancy of the information supplied.
2. The speed at which the supplier has delivered this information. After all it is not use for you to to have all the compliance evidence after the sales season is over.



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Click on the score of your supplier or on the average score of the other activated suppliers and you will be presented with a list of the underlying technical files. You can instantly switch to any of the underlying technical files.



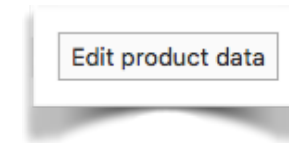
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FAQ page 1

Q1 I do not see the option to activate the Supplier Profile for this supplier. What to do?

A1 You can activate the Supplier Profile for suppliers for which you have provided a supplier code. A unique reference generated by yourself. Most likely by your ERP software. We use this supplier code as reference to collect the information in your account.

Step 1. Click on Edit product data button in the Product Tab of a technical file



Step 2. Select Supplier Information in the “Edit product information” pop-up window.

Step 3. Enter your internal supplier reference in the field Supplier Code, and press SAVE

You will now see the option to ACTIVATE the Supplier Profile for this supplier

Q2 Why do you use Supplier Code and not Supplier Name?

A2 Names have proven to be not unique. Codes are.

Q3 We also would like to store information, compliance evidence, related to suppliers in a file per supplier, not in each technical file for each product from that supplier!

A3 This is indeed a functionality that we are working on.

